

Services Matrix

	EH4CP			
Area	Customer Base	What we offer	When	Qualification
	Lighthouse Cent+B7:E32re		Term Time/Weekdays	Support / Diagnosis / Report
	Parent requests	1:1,1:2, Wrap		NCFe Level 1 and 2
Community Engagement and	Care Service referrals	around care and support, Personal Development		NCFe Level 1 and 2
Respite Care	Police referrals			NCFe Level 1
			Weekend Activities	
			Holiday Activities	
Education	School referrals (Primary and Secondary)	Back into School programmes	Term Time/Weekdays	
	Inclusion	Personal Tutoring	Term Time/Weekdays	In school support
	Primary	Grouped Personal Development	Term Time/Weekdays	School support
	Secondary	1:1,1:2, Wrap around care and support, Personal Development	Term Time/Weekdays	NCFe and school support
	SEN / SEMH	Staff CPD	Term Time/Weekdays	NCFe and school support
Parent Development	School / LA referrals	Lifeskills - cooking, budgeting, scheduling/planning	Daytime/Evenings	



Area	Customer Base	What we offer	When	Qualification
Parent Development	Adult Education	Personal Development - building confidence, raised aspirations, education	Daytime/Evenings	
	Adult Skills	Behaviour management skills	Daytime/Evenings	
	Evening Classes	Upskilling / Qualifications	Evening Classes	NCFe Level 1 and 2
	Mental Health Support	Work Experience	Term Time/Weekdays	NCFe Level 1 and 3
Youth Development	LA referrals	Lifeskills - cooking, budgeting, scheduling/planning	Term Time/Weekdays	
	LA referrals	Personal Development - building confidence, raised aspirations, education	Term Time/Weekdays	
	Youth Club	After school clubs/activities	Evenings/ Weekdays	
Young Adult Services	LA referrals	Lifeskills - cooking, budgeting, scheduling/planning	Term Time/Weekdays	
	Youth Services	Personal Development - building confidence, raised aspirations, education	Term Time/Weekdays	



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Area	Customer Base	What we offer	When	Qualification
	Community champions	1:1,1:2, Wrap	Term Time/Weekdays	
Community Engagement	Local Community Groups	around care and	Holiday Activities	
	Care Service Referrals	support, Personal		
	Police Referrals	Development		
Schools	School referrals (Primary and Secondary)	Back into School programmes	Term Time/Weekdays	
		Personal Tutoring	Term Time/Weekdays	
		1:1,1:2, Wrap		
		around care and	Term	
		support, Personal	Time/Weekdays	
		Development		
Parenting Support	LA referrals	Lifeskills - cooking, budgeting, scheduling/planning	Daytime/Evenings	
		Personal Development -		
	Parent referrals	building confidence, raised aspirations, education	Daytime/Evenings	
	School referrals	Behaviour management skills	Daytime/Evenings	
		Parenting skills/techniques	Daytime/Evenings	



Youth Development Area	LA referrals Customer Base	Lifeskills - cooking, budgeting, scheduling/planning What we offer	Term Time/Weekdays When	Qualification
Youth Services		Personal Development - building confidence, raised aspirations, education	Term Time/Weekdays	
		After school clubs/activities	Evenings/ Weekdays	
Young Adult Services	LA referrals	Lifeskills - cooking, budgeting, scheduling/planning	Term Time/Weekdays	
	Youth Services	Personal Development - building confidence, raised aspirations, education	Term Time/Weekdays	
	Probation services		Term Time/Weekdays	
Early Years	LA referrals	School preparation	All year/ Weekdays and weekends	
	Nursery referrals	Behaviour management skills		
	Health referrals	Supporting child development		